



Patients and Community Residents

In the fall of 2022, Wyckoff conducted a new community health needs assessment (CHNA) which included 202 surveys with patients and community residents, 22 interviews with staff members and 10 interviews with leaders of community-based organizations (CBOs).

We learned the following about our communities:

Mental health and substance use disorders are a top health priority.

Sexually transmitted infections, such as syphilis, chlamydia, and gonorrhea, have increased significantly.

Food insecurity and mental health issues were exacerbated by the COVID-19 pandemic.

Affordable housing, access to health insurance and immigrant support services are top social priorities.

Diabetes, obesity, and heart disease are also top health priorities driven by issues of food, nutrition, and sedentary lifestyles.

Our staff's wellbeing was significantly impacted by the COVID-19 pandemic, and we want to continue finding ways to improve it.

Vaccine mistrust and misinformation have increased among families in the aftermath of COVID-19 and some parents are hesitant to vaccinate their children.

Trust of patients and community residents towards Wyckoff is high, yet there are things we must improve to ensure better patient experience, such as reducing wait times and strengthening communication between staff and patients.

In response to these and other identified needs, Wyckoff has established a new community service plan (CSP) for the next two years, focused on:

- 1 Promoting wellbeing and preventing mental health and substance use disorders
- 2 Preventing chronic disease
- 3 Promoting healthy women, infants, children, and adolescents
- 4 Preventing communicable diseases
- 5 Strengthening our work with CBOs

If you are one of our patients or a community resident in Bushwick, Ridgewood, East New York, Bed-Stuy or Williamsburg, let us know how we can strengthen our community health programs and the experience of our patients. Send an email to Kevin Smyley, Patient Experience Officer: KSmyley@wyckoffhospital.org

Wyckoff wants to hear from you!

Community Service Plan:



Community Health Programs:

